FROM THE MANAGER



Mark Sandoval,

Manager of Marinas and Beaches

HAPPY NEW YEAR! As we turn the corner to 2010, it feels a lot like the beginning of 2009. Let's again hope for a brighter future here at home and around the world.

As I do each year at this time, I make a list of New Year resolutions. As we keep pushing forward on the important issues on the Long Beach waterfront, many of our resolutions for 2010 are very similar to those in 2009:

To complete the permitting and really begin construction of the rebuild of the Alamitos Bay Marina.

To continue to refine operating costs in the marina in an effort to keep the slip rates reasonable.

To stress the need for outstanding customer service

among all staff responsible for providing services in the marinas and other waterfront areas.

To maintain transparency with regard to managing the City's marinas.

To ensure that management, including myself, is always accessible to you, our valued customers.

To keep an open mind with regards to policies and regulations in the marinas.

To continue to do all we can to enhance recreational opportunities at our beaches.

To take whatever steps necessary to ensure that Long Beach continues to be one of the finest waterfront locales, as the Aquatic Capital of America.

As always, happy and healthy boating

mark a Sandarl

Letter From a Concerned Customer

I wanted to bring this to your attention in order to make marina tenants more aware of the increasing problem and cure for security on and around the docks.

On Tuesday Dec 15, 2009 at about noon, I was confronted by a gentleman requesting that I let him on one of the docks. He said he forgot his key on his boat. I did not recognize him. As I exited the dock, I told him I could not let him in, but said he could go to the office to get access. As I walked out, he grabbed the gate before it closed and entered. I notified the Marine Patrol. As always, their response was quick.

On Wednesday Dec 16, 2009, at about 1:30 p.m., myself and a couple other boat owners were standing on the dock talking, at which time we watched two men walk up to the dock gate. One jumped over the gate, dropped down onto the ramp, and opened the gate from the inside to let another man in. We called Marine Patrol, and again their response was quick. The two men were detained near the restrooms.

It seems to me that these people are getting more aggressive and moved their activities to the middle of the day. What I am seeing more frequently is, in these hard times some boat owners are feeling sorry for people that are homeless, jobless, and without money, and are allowing these people to come on the docks and stay on their boats. This can only lead to problems, theft, and vandalism. Once the word gets out how to obtain access on the docks we will be faced with big problems.

My suggestion is for boat owners to talk to their neighbors, get to know who owns what boats, and perhaps a few contact numbers in the event that something looks suspicious. We can help each other by looking out for each other.

Note: We in marina management could not agree more. Our Marine Patrol does a wonderful job of securing the docks, but a dock watch attitude like this truly enhances the marina security.

UPDATE

Rules and Regulations

Cancellation of a Slip by the Permittee

If a Permittee wishes to cancel a permit, you must deliver a written notice of cancellation to the Marine Bureau addressed to the Long Beach Marine Bureau at either 205 Marina Drive, Long Beach, CA 90803 or 450 East Shoreline Drive, Long Beach, CA 90802.

The written notice must be received on or before the fifth day of the calendar month in which the cancellation is to be effective and the cancellation

shall be effective only on the last day of that calendar month.

A cancellation notice that is mailed with a payment of fees shall not be effective for the purpose of cancellation of a slip period. Such notices are not delivered to the Marine Bureau.



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FEBRUARY 2010

					LOW TIDE			HIGH TIDE			
			AM	Ht.	PM	Ht.	AM	Ht.	PM	Ht.	
	١.	M	4:18	8.0	4:53	-0.7	10:18	5.7	11:18	5.0	
	2.	Tu	5:14	0.8	5:30	-0.I	11:09	4.8			
	3.	W	6:18	0.8	6:06	0.7	12:00	5.0	12:06	3.9	
	4.	Th	7:36	0.9	6:45	1.3	12:46	5.0	1:21	3.1	
	5.	F	9:12	8.0	7:35	2.0	1:42	4.9	3:19	2.6	
	6.	Sa	10:50	0.5	9:02	2.5	2:50	4.8	5:50	2.7	
7-5	7.	Su	12:03	0.1	10:49	2.6	4:07	4.8	7:07	3.1	
	8.	M	12:54	-0.2			5:15	4.9	7:46	3.3	
	9.	Tu	12:01	2.4	1:33	-0.5	6:10	5.1	8:13	3.5	
hart	10.	W	12:48	2.2	2:05	-0.6	6:53	5.3	8:35	3.6	
	11.	Th	1:25	1.9	2:32	-0.6	7:29	5.4	8:55	3.7	
	12.	F	1:57	1.6	2:56	-0.6	8:01	1.6	9:15	3.9	
U	13.	Sa	2:27	1.4	3:19	-0.5	8:31	5.4	9:35	4.1	
	14.	Su	2:59	1.2	3:41	-0.3	9:00	5.2	9:56	4.2	
•	15.	M	3:31	1.2	4:02	0.0	9:30	4.9	10:18	4.3	
t i d	16.	Tu	4:05	1.1	4:23	0.3	10:01	4.5	10:42	4.4	
•	17.	W	4:43	1.1	4:44	0.7	10:34	4.0	11:07	4.5	
4	18.	Th	5:27	1.1	5:03	1.2	11:13	3.5	11:37	4.5	
	19.	F	6:23	1.2	5:21	1.5	12:03	2.9			
•	20.	Sa	7:42	1.2	5:37	1.9	12:15	4.5	1:32	2.4	
	21.		9:31	0.9			1:09	4.5			
	22.	M	11:01	0.4			2:29	4.6			
	23.	Tu	11:59	-0.2	10:49	2.5	3:57	4.9	7:00	3.1	
	24.	W	12:44	-0.7	11:59	2.0	5:10	5.3	7:23	3.5	
	25.	Th	1:22	-1.1			6:09	5.8	7:50	3.9	
	26.	F	12:54	1.4	1:59	-1.2	7:01	6.0	8:19	4.4	
	27.	Sa	1:43	0.9	2:34	-1.2	7:50	6.1	8:50	4.8	
	28.	Su	2:31	0.4	3:08	-1.1	8:36	6.0	9:23	5.2	

PHONE NUMBERS TO KEEP ON HAND

Long Beach Police Marine Patrol Emergency

911

or 9911 (Dock Phone)

Non Emergency **562.435.6711**

Maintenance during working hours 562.570.1582

Alamitos Bay Office 562.570.3215

Shoreline Office 562.570.4950

Rainbow Harbor **562.570.8636**

After office hours 562.570.3101

CLASSES

Boating Safely Course

The USCG Auxiliary, Flotilla 53, will be offering a one-day (8-hour) boating safety course, "**About Boating Safely**" on Saturday, March 13, 2010, starting at 9:00 a.m., at Cal-Aurum Industries, 15632 Container Lane, Huntington Beach, CA 92649.

This 8-hour boating safety course will cover types of boats, required boat and personal equipment, safe boat handling, weather, tides, charts, anchors, navigation aids and rules, radio, launching and recovering, a review quiz, and certificate of completion.

Full price is \$40, which includes text book, tide tables, California Boating Regulations, and other miscellaneous handouts.

For further information and pre-registration please call Paul Busher, 714.840.0232.

Weekend Navigation Class

The U. S. Coast Guard Auxiliary's "Weekend Navigation" course is a comprehensive course designed for both the experienced and the novice boater.

Don't let the title fool you! This is an 8-week

course with homework assignments to do and practice in your spare time and weekends.

This course is an introduction to coastal piloting and covers modern electronic navigation tools like GPS. The basics will also be taught: The Marine Magnetic Compass; The Nautical Chart; Navigator's Tools and Instruments; Dead Reckoning; and Piloting.

Many insurance companies will offer discounts on boat insurance to individuals who successfully complete courses such as these along with Sailing Fundamentals or Boating Skills and Seamanship.

All students who successfully complete the course and pass the exam are awarded certificates.

U.S. Coast Guard Auxiliary Flotilla 5-12 will be holding this class on Friday Nights from 7:30 p.m. to 9:30 p.m. To register or for more information contact Tony Ashlin FSO-PA 5-12, 562.972.5900

The cost for this course is \$55 and includes manual. Class begins on Feb 19, 2009 and will be held at: The Long Beach Police Station in Belmont Shore, 5373 E. Second Street (2nd street and Claremont) Long Beach, CA 90803

Slip Payment Processing Options

Your slip rent payment is due on the first of each month, is considered late if payment is not received by the 10th of the month and will incur a 10% late fee. If payment is not received by the 17th of the month, your permit is subject to cancellation. Payment is due each month, even if you do not receive a statement in the mail. The Recurring Credit Card and Easy Pay Programs ensure that your payment is paid on time every month. The City offers several convenient ways for you to make your slip rental payment.

- Mail a check with your statement to the address on your billing statement, and include your account/permit number on the check.
- In-Person at City Hall You can pay using cash, check, or credit card (MasterCard or Visa)
- Recurring Credit Card Program Monthly payments are automatically charged to the customer's credit card
 - An application is available on-line at http://www.longbeach.gov or at the Marina Offices
 - This authorization will remain in effect unless you revoke credit card usage in writing or the credit card expires. If the credit card is declined, your account will be assessed a penalty and you will be removed from the Credit Card Program. You can avoid being removed for an expired credit card by providing your

new expiration date prior to the expiration.

- Easy Pay Program Monthly payments are automatically deducted from the customer's checking account
 - Application available on-line at http://www.longbeach.gov or at the Marina Offices
- Phone

562.570.5700 or 866.568.2937 (English) 866.628.2937 (Spanish)

- Pay using a credit card (MasterCard or Visa)
 There is a \$3.99 convenience fee to use this service
- Please have your E-Account number available. Your E-Account Number is located right below your account number on your bill
- The Web at http://www.longbeach.gov Select the "Online Payments" button on the City's homepage
 - Pay using a credit card (MasterCard or Visa)

There is a \$3.99 convenience fee to use this service

- Pay by E-check
 - There is a \$0.95 convenience fee to use this service
- Payments made after 3:00 p.m. will post the following business day.

Payments will not be accepted at the marina offices.

If you have any questions, please contact Financial Management at 562.570.5700 or the Marina Office.